

NBN Infusions

Date: _____

Director

Telephone Service

RE: Request for special consideration from the telephone service company to maintain functioning of communications.

Dear Director:

This letter concerns the special needs of the infant of:

_____ Name of Parent	_____ Address
_____ Phone Number	_____

Who has been diagnosed as "at risk" for respiratory and/or cardiac problems during sleep. Because of the infant's susceptibility to apnea (abnormal pauses in breathing) and bradycardia (slow heart rate), our Company is providing a home apnea monitor at the prescription of Dr. _____.

The monitor, by way of an audible alarm, notifies the parents if the child stops breathing or if the heart rate changes abnormally. In case of such an event, the parents have been taught to take corrective action. They may need to notify additional medical support services and therefore require a functioning telephone service at all times. Please place this family on a priority list for restoration of telephone service and be readily available in case of a telephone failure. Also, if there is a forewarning of a telephone interruption, please notify this family so that proper arrangements can be made for emergency communication alternatives.

Thank you for your help and support.

Sincerely,

Directions to home:

